

GA-SEGONYANA LOCAL MUNICIPALITY

2024/2025

DRAFT PERFORMANCE AGREEMENT

ACTING DIRECTOR
INSTITUTIONAL
TRANSFORMATION AND
ORGANISATION DEVELOPMENT

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AS PRESENTED BY

MARTIN TSATSIMPE

(In his capacity as the Municipal Manager of the GA-SEGONYANA LOCAL MUNICIPALITY)

(The client for the purpose of this agreement)

AND

CLIFFORD PULE

Director Corporate Services of GA-SEGONYANA LOCAL MUNICIPALITY

(The Employee for the purpose of this agreement)

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ENTERED INTO BY AND BETWEEN:

GA-SEGONYANA LOCAL MUNICIPALITY herein represented by M.Tsatsimpe, ID No, 780405 5422 081, in his capacity as the Municipal Manager of GA-SEGONYANA LOCAL MUNICIPALITY (hereinafter referred to as the client)

AND

Clifford Pule, ID No, 800605 5558 083 in his capacity as the Director Corporate Services an Employee of GA-SEGONYANA MUNICIPALITY (hereinafter referred to as the employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1.INTRODUCTION

The Client has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the systems Act"). The Client and the Employee are hereinafter referred to as "the Parties".

Section 57(1) (b) of the Systems Act. Read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual Performance Agreement. The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals. The parties wish to ensure that there is compliance with sections 57(4A), 57(4B) and 57(5) of the Systems Act.

2.PURPOSE OF THIS AGREEMENT

The purpose of this agreement is to –

- Comply with the provisions of Section 57(1)(b), (4A), (4B) and (5) of the Systems Act as well as the Contract of Employment entered into between the parties;
- Specify objectives and targets established for the Employee and to communicate to the Employee the Client's expectations of the Employee's performance expectations and accountabilities; Specify accountabilities as set out in the Performance Plan (Annexure B);
- ✓ Monitor and measure performance against set targeted outputs;
- ✓ Use the Performance Agreement and Performance Plan as the only basis for assessing whether the employee has me the performance expectation applicable to his;
- ✓ Appropriately reward the Employee in accordance with the client's performance management system in the event of outstanding performance: and

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✓ Give effect to the client's commitment to a performance-orientated relationship with the Employee in attaining equitable and improved service delivery.

3.COMMENCEMENT AND DURATION

- 3.1 Notwithstanding the date of signature thereof. This agreement and the date of signature shall commence and shall in all respect be deemed to have commenced, with effect from 1 July 2024 and will remain in force until 30 September 2024 where after a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 This Agreement will terminate on the termination of the Client's contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters to (whether as a result of government or council decisions or otherwise) to the extent that the contents of this agreement are no longer appropriate, the contents shall immediately be revised.

4.PERFORMANCE OBJECTIVES

The performance objectives and targets that must be met by the Employees; and

- The time frames within which those performance objectives and targets must be met
- ✓ The performance objectives and targets reflected in Annexure B are set by the Client in consultation with the Employees and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan of the Client, and shall include key objectives; key performance indicators; target dates and weightings.

5. PERFORMANCE MANAGEMENT SYSTEM

- 5.1. The Employee agrees to participate in the performance management system that the Municipality adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Client, management and municipal staff to perform to the standards required.
- 5.3. The Employer must consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.



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6. PERFORMANCE MANAGEMENT

The Employee agrees to participate in the Performance Management System that the Client adopts.

- ✓ The Employee undertakes to actively focus towards the promotion and implementation of the Key Performance Areas (KPA's) (Including special projects relevant to the employee's responsibilities) within the Local Government Framework.
- ✓ The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
- The Employee must be assessed against both components, with a weighting of 8:20 allocated to KPA and the Core Managerial Competencies [CMCs] respectively.
- Each area of assessment will be weighted and will contribute a pro rata to the total score.
- ✓ KPA's covering the main areas of work will account 80% and CMC's will account for 20% of the final assessment.

The Employee's assessment will be based on his/her performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (Annexure B) which are linked to the KPA's and will constitute 80% of the overall assessment result as per the weightings agreed to between the Client and Employee:

Key Performance Areas	VALUE :
Institutional Transformation and Organisational Development	Weighting 60%
Basic Service Delivery and Development	408/
Financial Management	10%
Local Economic Development	10%
Good Governance and Public Participation	10%
Total	10%
, otal	100%

The CMCs will make up the other 20% of the Employee's assessment score. CMCs that are deemed to be most critical for the Employee's specific job should be selected from the list below as agreed to between the Client and Employee:

CORE COMPETENCY REQUIREMENTS FOR EMPL	OYEES (CCR)	
Core Managerial and Occupational Competencies	\(\lambda\) (Indicate . choice)	Weight
Core Managerial Competencies:		
Strategic Capability and Leadership	Print of a State of the	409/
Programme and Project Management		10%
Financial Management	Compulsory	100/
Change Management	compaisory	10%
Knowledge Management		4 = 0/
		10%

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CORE COMPETENCY REQUIREMENTS FOR EMI Core Managerial and Occupational		and the second second second second
Competencies	ll √ (Indicate choice)	Weight
Core Managerial Competencies:	1	2011 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
Service Delivery Innovation		10%
Problem Solving and Analysis		10%
People Management and Empowerment	Compulsory	5%
Client Orientation and Customer Focus	Compulsory	5%
Communication		5%
Honesty and Integrity		5%
Core Occupational Competencies:	\$100 miles 100 m	ieti Graficenae (S. grafice
Competence in Self-Management		5%
Interpretation of and implementation within the legislative and national policy frameworks		
Knowledge of developmental local government		10%
Knowledge of Performance Management and Reporting		10%
Knowledge of global and South African specific political, social and economic contexts		
Competence in policy conceptualisation, analysis and implementation		·
Knowledge of more than one functional nunicipal field / discipline		
kills in Mediation		
kills in Governance		
ompetence as required by other national line ector departments		5%
xceptional and dynamic creativity to improve ne functioning of the municipality		
otal percentage	~ 10	00%

7. EVALUATING PERFORMANCE

- The performance Plan (Annexure B) to this Agreement sets out
 ✓ The standards and procedures for evaluating the Employee's performance; and

 ✓ The intervals for the evaluation of the Employee's performance.

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Despite the establishment of agreed intervals for evaluation, the client may in addition review the Employee's performance at any stage while the contract of employment remains in force.

- ✓ Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan.
- ✓ The actions agreed to and implementation must take place within set time frames. The annual performance appraisal will involve:
 - ✓ Assessment of the achievement of results as outlined in the performance plan (Annexure B):
 - ✓ Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
 - ✓ An indicative rating on the five-point scale should be provided for each KPA.
 - ✓ The applicable assessment rating calculator must then be used to add the scores and calculate a final KPA score.

8. ASSESSMENT OF THE CMCS

Each CMC should be assessed according to the extent to which the specified standards have been met. An indicative rating on the five-point scale should be provided for each CMC. The applicable assessment rating calculator must then be used to add the scores and calculate a final CMC score.

9. OVERALL RATING

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal. The Assessment of the performance of the Employee will be based on the following rating scale for KPA's and

Level	Terminolog y	Description	Rating
5	Outstanding performanc e	Performance far exceeds the standard expected of an employee this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.	1 2 3 4 5
4	Performanc e significantly above expectation s Fully	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieves all others throughout the year	
	, ,	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the	

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Level	Terminolog y		Rating
3		Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.	
2	Not fully effective		
1		Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.	

For purposes of evaluating the annual performance of managers directly accountable to the municipal managers, an evaluation panel constituted of the following persons must be established –

- ✓ Municipal Manager
- ✓ Chairperson of the performance audit committee
- ✓ Member of the Executive committee
- ✓ Municipal manager from another municipality.

Performance review of individual managers occurs on a quarterly basis during the periods in the table below.

i	First Quarter	During the first week of October.	1
	second Quarter	During the second week of February.	
ı	mia Quarter	During the first week of April.	
l		End of July.	

- ✓ The Client shall keep a record of the mid-year review and annual assessment meetings.
 ✓ Porformance for the state of the state of the mid-year review and annual assessment.
- ✓ Performance feedback shall be based on the client's assessment of the Employee's performance.
- The Client will be entitled to review and make reasonable changes to the provisions of Annexure "B" from time to time for operational reasons.
- ✓ The Employee must be fully consulted before any such change is made.





✓ The Client may amend the provisions of Annexure B whenever the performance management system is adopted, implemented and/or amended as the case may be in that case the Employee will be fully consulted before any such changes is made.

10. OBLIGATION OF THE CLIENT

The Client shall -

- ✓ Create an enabling environment to facilitate effective performance by the employee:
- ✓ Provide access to skills development and capacity building opportunities;
- ✓ Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee;
- ✓ On the request of the Employee delegate such powers reasonably required by the Employee to enable him/her to meet the performance objectives and targets established in terms of this Agreement; and
- ✓ Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him/her to meet the performance objectives and targets established in terms of this Agreement.

11. CONSULTATION

The Client agrees to consult the Employee timeously where the exercising of the powers will have amongst others -

- ✓ A direct effect on the performance of any of the Employee's functions;
- ✓ Commit the Employee to implement or to give effect to a decision made by the Client: and
- A substantial financial effect on the Client.
- ✓ The Client agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in as soon as is practicable to enable the Employee to take any necessary action without delay.

12. MANAGEMENT OF EVALUATION OUTCOMES

The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.

In the case of unacceptable performance, the Client shall -

- ✓ Provide systematic remedial or developmental support to assist the Employee to improve his or her performance; and
- ✓ After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the Client may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his or her duties, subject to the provisions of the Labour Relations Act, 1995 as amended.

13. DISPUTE RESOLUTION

13.1. Any dispute about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities methods of assessment and/or any other matter provide for, shall be meditated by -

- ✓ The MEC for Cooperative Governance and Traditional Affairs; or
- ✓ Any other person appointed by the MEC

13.2 In the event that the mediation process contemplated above fails, the parties concerned firstly to the jurisdiction of the Commission for Mediation and Arbitration (CMCMA) and if the CCMA is not able to adjudicate the dispute, a court of the Republic of South Africa with regard to any claims or dispute resulting or arising from this contract.

14.GENERAL

The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the Client.

Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

Thus, done and signed at KURUMAN on the Day of 28 JUNE 2024 Corporate Services Municipal Manager (1) Witnes (1) Witness (2) Witness

(2) Witness

Annexure A: PERSONAL DEVELOPMENT PLAN

DEVELOPMENTAL REQUIREMENTS

The aim of the Personal Development Plan (PDP) is to ensure that Employees are skilled to meet objectives as se out in the Performance Management Agreement employees by legislation. Such career-path planning ensures competent employees for current and possible future positions. It is thee of identifies, prioritise and implement training needs.

Legislative needs taken into account comes from the Municipal Systems Act Guidelines: Generic Senior Management Competency Framework and occupational competency profiles, Municipal Finance Management Competency Regulations, such as those developed by the National Treasury and other line sector departments legislated competency requirements needs to be taken into consideration during the PDP Process

			Personal Develo Orporate Servic			
Skills/Performance Gap	Outcome Expected	Suggested Training/ Development Activities	Suggested Mode of delivery	Suggested Timeframes	Work opportunity created to practice skill/ Development Area	Support Person
N/A	N/A	N/A	N/A _{filia}	N/A	N/A	N/A

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	Infrastructure Development	Municipal			Strategic Goals	Key Performan
Employee Assistance Programme (EAP)			Legal Services		Programme (IDP)	Key Performance Area: Institutional Development and Organizational Development
To ensure that the socio- needs of employees are met		comply to legislation	To continuously ensure the		Objectives	al Development an
KPI 5 Number of Employee wellness campaigns conducted by 30 June 2025.	By-laws public awareness campaigns conducted by 30 June 2025.	KPI 3 Number of signed lease agreements by 30 June 2025.	KPI 2 Number of signed Contracts/Service Level Agreements (SLA) by 30 June 2025.	KPI 1 Number of reports on Litigation cases attended by 30 June 2025.	Key Performance Indicators	d Organizational D
2 Biannual employee wellness campaigns conducted by 30 June 2024.	2 Biannual by- laws public awareness campaigns conducted by 30 June 2024.	Signed lease agreements by 30 June 2024.	4 Quarterly Signed Contracts/Service Level Agreement by 30 June 2024.	4 Quarterly reports on litigation cases attended to by 30 June 2024.	Baseline	evelopment
2 Biannual employee weliness campaigns conducted by 30 June 2025.	2 Biannual by-laws public awareness campaigns conducted by 30 June 2025.	58 Signed lease agreements by 30 June 2025.	4 Quarterly Signed Contracts/Service Level Agreement by 30 June 2025.	4 Quarterly reports on Iffigation cases attended to by 30 June 2025.	Target output (Annual target)	
Number	Number	Number	Number	Number	Unit of	
n/a	n/a	n/a	1	1	1st Quarter	J Q
1	1	58	1	1	2nd Quarter	uarterly argets
n/a	n/a	n/a	1	1	3rd Quarter	
1	1	n/a	1	1	4th Quarter	Section 1
R 200 000,00	Operational	Operational	Operational	R 7	Annual Budget	
Notices, invitations, programmed and attendance registers	Advertisement/public notice and copies of by-laws	Signed lease agreements	Appointed services providers report and signed SLA's.	Summary reports	Portfolio of Evidence	

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Key Performan	Key Performance Area: Institutional Development and Organizational Development	al Development a	nd Organizational [Development			급요	Quarterly Targets	" ⊀े∣			
Strategic Goals	Programme (IDP)	Objectives	Key Performance Indicators	Baseline	Target output (Annual target)	Unit of	/easuremen 1st Quarter	2nd Quarter	3rd Quarter	th Quarter	Annual Budget	Portfolio of Evidence
		Adherence to	KPI 6 Employment equity reports submitted to the Department of labour by the 15th of January 2025.	Employment equity report submitted to the Department of labour by the 15th of January 2024	Employment equity report submitted to the Department of labour by the 15th of January 2025.	date			15-Jan	n/a	Operational	Employment Equity Report and acknowledgement letter from Department of Labour.
Capacity and Infrastructure Development	Training and Skills Development	the Skills Development Act and related regulations at all times.	KPI 7 Work skills plan developed and submitted to LGSETA by 30 April 2025.	Work skills plan developed and submitted to LGSETA by 30 April 2024.	Work skills plan developed and submitted to LGSETA by 30 April 2025.	Date	n/a	n/a	n/a	30-Apr-25	Operational	Work Skills Plan Report and acknowledgement letter from LGSETA
			KPI 8 Number of Employees trained by 30 June 2025.	50 employees trained by 30 June 2024.	50 employees trained by 30 June 2025.	Number	n/a	n/a	25	25	R 1 000 000,00	List of trainees, programme/agenda, attendance register, and training report/s.
		To ensure labour peace and	KPI 9 Number of LLF meetings held by 30 June 2025.	4 Quarterly LLF meetings held by 30 June 2024.	4 Quarterly LLF meetings held by 30 June 2025.	Number	1	1	1	1	Operational	Agenda, minutes and attendance registers.
Capacity and Infrastructure Development	Labour relations	productivity by maintaining continuous engagements with staff or	KPI 10 Grievance cases attended to within 30 days by 30 June 2025.	Grievance cases attended to within 30 days 30 June 2024.	Grievance cases attended to within 30 days 30 June 2025.	Days	n/a	30 days	n/a	30 days	Operational	Grievance forms, attendance registers.
		labour	KPI 11 Disciplinary cases finalized within 90 days by 30 June 2025.	Disciplinary cases finalized within 90 days by 30 June 2024	Disciplinary cases finalized within 90 days by 30 June 2025.	Days	90 days	90 days	90 days	90 days	Operational	Disciplinary case report.

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Development	Municipal	Strategic Goals	Key Perform	Municipal Capacity and Infrastructure Development	
Π and support		Programme (IDP)	Key Performance Area: Institutional Development and Organizational Development	d Training and Skills t Development	Occupational Health and safety (OHS)
through providing providing information and communication (ICT) support to ICT infrastructure	Constantly support the flow of and access to information	Objectives	al Development and	Adherence to the skills development Act and related regulations at all times	To ensure that there is a healthy and safe workforce by implementing provisions of the Occupational Health and Safety Act
KPI 15 ICT queries/Incidents resolved within 24 working hours expressed as a % of total number of incidents/quires attended to by 30 June 2025.	KPI 14 ICT queries/Incidents attended to within 8 working hours expressed as a % of total number of requests received by 30 June 2025.	Key Performance Indicators	d Organizational D	KPI 13 Number of Section 54A Manager, Section 56 Manager, and Finance officials sent to training for minimum competency level by 30 June 2025.	KPI 12 Number of Occupational Health & safety workshop conducted by 30 June 2025.
90% of ICT queries/Incidents resolved within 24 working hours expressed as a % of total number of incidents/quires attended to by 30 June 2024.	queries/Incidents attended to within 8 working hours expressed as a % of total number of requests received by 30 June 2024.	Baseline	evelopment	Report on Section 54A Manager, Section 56 Manager, and Finance officials sent to training for minimum competency level by 30 June 2024.	2 Biannual Occupational Health & safety workshop conducted by 30 June 2024.
100% of ICT queries/Incidents resolved within 24 working hours expressed as a % of total number of incidents/quires attended to by 30 June 2025.	100% ICT queries/Incidents attended to within 8 working hours expressed as a % of total number of requests received by 30 June 2025.	Target output (Annual target)		Section 54A Manager, Section 56 Manager, and Finance officials (10 employees) sent to training for minimum competency level by 30 June 2025.	2 Biannual Occupational Health & safety workshop conducted by 30 June 2025.
%	%	© Unit of ⊕© Measuremen		Number	Number
100%	100%		Tar Qu	n/a	n/a
100%	100%	2nd Quarter	Quarterly Targets	n/a	1
100%	100%	3rd Quarter	`[n/a	n/a
100%	100%	4th Quarter		10	1
Operational	Operational	Annual Budget		Operational	Operational
ICT querles/incident register and Support tickets.	ICT queries/incident register and support tickets.	Portfolio of Evidence		Proof of enrolment.	Programmes and attendance registers.

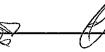
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Key Performan	Key Performance Area: Institutional Development and Organizational Development	al Development an	id Organizational [Development			Quarter Targets	Quarterly Targets			
Strategio Goals	Programm (IDP)	Objectives	Key Performanc Indicators	Baseline	Target output (Annual target)	Unit of	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Annual Budget
	IT and support	Constantly support the flow of and access to information through providing information and communication (ICT) support to ICT infrastructure	KPI 16 Number of Documents uploaded on the Municipal website by 30 June 2025.	Number of Documents uploaded on the Municipal website by 30 June 2024	Number of Documents uploaded on the Municipal website by 30 June 2025	Number	3	3	3	3	Operational
Municipal Capacity and Infrastructure Development		To ensure that	KPI 17 Number of Records storage inspections conducted by registry by 30 June 2025.	4 Quarterly reports on records storage inspections conducted by registry by 30 June 2024.	4 Reports on records storage inspections conducted quarterly by registry by 30 June 2025.	Number	1	1	1	1	Operational
	Records and Archives	documentations are kept safe, can be retrieved timeously and that necessary confidentiality is protected	KPI 18 Number of monitoring report on records inspection conducted by 30 June 2025.	4 quarterly monitoring reports on records inspections conducted by 30 June2024	4 quarterly monitoring reports on records inspections conducted by 30 June2025	Number	1	1	1	1	Operational
			records management workshops conducted by 30 June 2025.	2 Biannually records management workshops conducted by 30 June 2024.	2 Records management workshops conducted biannually by 30 June 2025.	Number	n/a	1	n/a	1	Operational

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Create a conducive environment for prosperous investment			Strategic Goals	Key Performance	Foster participative cohesion and collaboration		
SMMEs	Local economic development		Programme (IDP)	Area: Local and I	Communications		
To continuously provide support to SMMEs by offering training and assistance in order for them to grow and be viable	To continuously monitor compliance of businesses with Business Act, by-laws and policies		Objectives	Rey Performance Area: Local and Economic Devolution	stakeholders on daily issues that affect the community on the grounds	Dissemination of information to the	
KPI 23 Number of SMMEs empowerment sessions held by 30 June 2025.	MY 22 Number of monitoring reports on business inspection conducted by 30 June 2025.	of Businesses inspections conducted for compliance by 30 June 2025.	Key Performance Indicators		KPI 20 Number of Newsletters developed by 30 June 2025.		
8 Quarterly SMMEs empowerment sessions held by 30 June 2024.	4 Quarterly monitoring report on business inspection conducted by 30 June 2024	Businesses inspected conducted for compliance by 30 June 2024.	Baseline		4 Quarterly Newsletters developed by 30 June 2024.		
4 Quarterly SMMEs empowerment sessions held by 30 June 2025.	4 Quarterly monitoring report on business inspection conducted by 30 June 2025	160 Quarterly Businesses inspected conducted for compliance by 30 June 2025.	Target output (Annual target)		4 Newsletters developed quartely by 30 June 2025.		
Number	Number	Number	Unit of		Number		
11	1	40	1st Quarter	?	1		
1	1	40	1st Quarter 2nd Quarter		1		
1	1	40	3rd Quarter		1		
1	1	40	4th Quarter		11		
Operational	Operational	Operational	Annual Budget	R	000,00	100	
Invitation, programmes and attendance register	Checklist & follow-up report	Inspection register	Portfolio of Evidence		Copy of Newsletter and distribution register		

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	Foster Participative Cohesion and Collaboration			
Ward Committees	Special Projects	Tourism		
Continuously allow communities to make inputs on service delivery issues through ward committees	To continuously engage and provide appropriate service provision to the youth, children, elderly, people living with disabilities, people living with HIV/AIDS and other communicable diseases.	To create greater awareness amongst community members, stakeholders about the importance of tourism and the promotion thereof on quarterly basis		
KPI 26 Number of Meetings held per ward committee by 30 June 2025.	KPI 25 Number of Mayor's special projects held by 30 June 2025.	KPI 24 Number of Tourism arreness campaigns conducted by 30 June 2025.		
60 Quarterly meetings held per ward committee by 30 June 2024.	24 Mayor's special projects held by 30 June 2024.	8 Quarterly tourism awareness campaigns conducted by 30 June 2024.		
60 Meetings held quarterly per ward committee by 30 June 2025	6 Mayor's special projects held quarterly by 30 June 2025.	6 Tourism awareness campaigns conducted quarterly by 30 June 2025.		
Number	Number	Number		
15	6	n/a		
15	6	2		
15	6	2		
15 Operational	6 R600 000,00	2 Operational		
Minutes and attendance register	Programmers [,] attendance register.	Invitation, programmes and attendance register		

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